

NET1on1 Shopify App Users Guide

Q &A for Shopify Store Owners

The Basics

What does the APP Do?

The Net1on1 Shopify App is designed to import all the Net1on1 products on your Shopify store. It also sets up what are called collections in Shopify (categories), using the Net1on1 top level categories (more on collections further down). It also links to your Dropship account on the 1on1wholesale.co.uk system via an API (Application Programming Interface). The APP sends orders that have been paid for on your website, to the 1on1wholesale system. We then either send you a PayPal payment request for your order on our system, or alternatively you can set up a recurring card payment by storing credit/debit card details with our payment gateway provider. Once you have paid for the order the order is sent down to our warehouse to be picked and packed and sent to your customer. The order is sent out in discreet packaging you're your logo and company name and address on the packing list accompanying the order. Once the order has been set as complete, the tracking information is sent to your website, which triggers an email to your customer with all the order information as well as the tracking for their order. Our system also notifies you when an order is complete. The APP also updates product quantities in real time, adds new products when they are set live on our system and hides discontinued products.

How does the Net1on1 Shopify APP Get Installed On My Shopify Store?

Once you have paid for your Net1on1 Shopify App, there are several steps we follow in order to install, integrate and test the app has been installed correctly and is working as it should. Below are the steps we follow to set up the app.

- The first step is, we request "Collaboration Access" to your Shopify site.
- When "Collaboration Access" has been granted we install the APP on your site.
- Once the App has been installed, we start importing our products.
- When all the products have finished importing, we then add all the product multi-images.
- Once all the multi-images have finished installing, we ask you to do a test order.
- Once we have confirmed the test order has worked and the tracking information has also been added to the order, the app is ready to go.

Will The APP add sub collections automatically?

No, you will have to add sub collections manually, our app only adds header collections, for example, "Sexy Lingerie" is a header collection, you will have to create for example.

"Bodystockings" as a sub collection under "Sexy Lingerie" manually.

Does the Net1on1 Shopify APP Overwrite products I Already Have Installed On My Shopify Store?

During the installation process, the APP sets up collections and adds new products. It will not overwrite your existing products or your existing collections, unless you have previously added our product stock feed or have named your collections the same as ours, however it will add new ones.

For more information on how to add collections, please click [here](#).

Will The APP Build My Home Page Main Menu?

No, you will have to build your own home main menu (top menu), either using the collections our APP has created, or alternatively create your own collections and sub collections and add those to the main menu. For more information on how to create your main menu click [here](#).

Can I Ask The APP Not To Overwrite Settings In My Store?

Yes, you can ask our app not to overwrite certain settings or overwrite changes you have made. To open the app settings, go to Apps on the left-hand menu of your admin, Click on the Net1on1 Logo for the app and it will open the app dashboard below.

Here you can select what you would like our app to update and what you would prefer it didn't overwrite, by selecting yes or no. Don't forget to **save your changes** once done.



Shop: staging-cherry

Dropshipper eMail

d.arrendouglas@gmail.com

Dropshipper Key

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Create New Collections

Yes: ☒ No: ☐

Update Collections

Yes: ☒ No: ☐

Update Prices

Yes: ☒ No: ☐

Update Product Titles

Yes: ☒ No: ☐

Update Descriptions

Yes: ☒ No: ☐

SAVE

Does the Net1on1 Shopify APP create a shipping module on My Shopify Store?

No our APP doesn't create a shipping module for you, so you will need to create your shipping module to include the following:

- Tracked 48 Delivery
- Next Working Day* (see below extra info)
- European Delivery
- International Delivery

*To map to Next Working Day you will need to name it one of the below names so it links correctly.

“Express” or “Next Day” or “UK Next Day Delivery” or “UK Mail Next Working Day Service”.

Can I Contact You If I Have Any Questions?

Of course, you can, please contact us via email at customerservice@1on1wholesale.co.uk with any questions you might have.